

Ivan, Yeung Tsz Ching 楊子青

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EDUCATION:

2011--2014 The University of Hong Kong

MSc in Electronic Commerce and Internet Computing

2007--2010 Hong Kong University of Science and Technology

Bachelor of Computer Engineering

WORK EXPERIENCE:

Feb 2016 – Dec 2020 with Maxim's Caterers LTD.

Assistant Manager – ERP Finance Application

Maxim's Caterers Limited is Hong Kong's largest food & beverage corporation and restaurant chain. Founded in 1956 by Dr James Tak Wu, the Hong Kong-based company operates a diverse range of food outlets, including bakeries, fast food shops, and restaurants offering a variety of Western, Chinese, Japanese, Southeast Asian and other cuisines. The company also provides catering services to specific industrial and commercial businesses as well as schools and hospitals throughout Hong Kong.

KEY RESPONSIBILITIES INCLUDED

- Business Process Re-engineering – perform business process review for financial process and solution Implementation.
- Stakeholder Management – communicate with vendor & internal user through different projects
- Business & System Analyst – understand and analyse the Business requirement and prepare for the Functional Specification, System Design & UML Workflow drawing
- Project Manager – To in charge with new financial projects and prepare for RFP/POC, project planning, project delivery & project budget control.

JOB ACHIEVEMENTS

- Oracle EBS R12 (Finance)
 1. Involved in the Whole Process of the Oracle EBS R12 Functional Support and Enhancement including Project Accounting, Receivable, Payables, General Ledger & Assets Module.
- Coupon System Revamp Project
 1. Playing role as Project Manager & system designer through the project, which digitalize the Maxim's existing physical coupon process, and in charge with RFP/POC, project planning, business process reengineering, project delivery & project budget control process.
- Maxim's e-Coupon Platform & Maxim's Coupon Mall (B2B2C business model)
- Banquet Solution System – Digitalize Banquet red Book Reservation System for Chinese Cuisine
 1. In charge with the Whole Process of digitalise Chinese Cuisine restaurant operation including the Reservation, Online/Offline Payment, Banquet Contracting and Oracle Finance & POS Integration process
- Maxim's IT Service Management – ServiceNow Platform
- Maxim's Financial Data Warehouse Project – Oracle Exdata & Active data guard
- Maxim's Centralize Mobile approval – powered by Oracle Process Cloud Platform
- Maxim's API Enabler:
 1. Enable Oracle EBS API Integration – GL, AP & AR Module
 2. Enable Standard Charter eBanking API (aXess) Integration – Real time Notification
- Credit Card Reconciliation System (SEA) Project – Rollout & Localization
- Sales Cash Sheet Project (SCS) (HK, Mainland & SEA)
 1. Involved in the business review process and communicate between user and developer, the System utilize Oracle EBS platform to handle the daily sales summary & sales adjustment of Maxim's POS Sales data

- Functional & System Support for Legacy System (Finance related)

**Oct 2013 – Jan 2016 with Esquel Enterprise Limited
System Analyst**

Founded in 1978, Esquel Group has grown to become a leading cotton shirt maker. The Group is also among the most dynamic and progressive global scale textile and apparel manufacturer. Esquel's vertically integrated operations ensure the highest quality in every step of the apparel manufacturing process. Production begins in Xinjiang province in north-western China, where the Group grows its own Extra Long Staple (ELS) Cotton, and continues through spinning, weaving, knitting, dyeing and finishing, then to garment manufacturing, accessories, packaging and retailing.

KEY RESPONSIBILITIES INCLUDED

- Business Process Reengineering – perform business process review for Financial & Procurement process and Implementation, functional setup on Oracle EBS R12
- Stakeholder Management – communicate with Vendor & internal user (Mainland and Oversea) through different projects.
- Business Analyst – Obtain and analyse the Business Requirement & Data and prepare for the Functional Specification and System Design.
- Knowledge Management – implement the knowledge portal by using SharePoint to monitor and control project and Oracle user communities
- Leading Software Development – Responsible for Leading Oracle EBS Enhancement development, Functional Setup, Testing and Documentation for user specifications, operation manuals and demonstration preparation.
- System Integration – Building Interface for data transferring from legacy systems to Oracle by Tibco Service

JOB ACHIEVEMENTS

- Oracle EBS 11i Upgrade to R12 Project (Financial and Procurement)
 1. Involved into whole process of Oracle R12 Upgrade Project from Business Project Review to System Production Launch. Responsible to stakeholder management at different stage and leading the technical team to deliver the project requirement.
- CAPEX Management System Project (Integration with AX & Oracle)
 1. Involved in the feasibility study and obtain the user requirement to prepare the functional document and manage vendor for the project delivery.
- Vietnam Seamless Supply Chain Project (SOA Integration with Oracle)
 1. Working closely with vendor to deal with project schedule and communities with shareholders to obtain the user requirement and prepare functional and technical documents for them.
- Esker (E-Invoice OCR System) Project
 1. Working as an Application Lead and involved into the whole project, working closing with key user and vendor to deliver project requirement.
- UX/UI Task-Force
 1. Member of the UX/UI Task force and involved in setting up the UXUI guideline and standard for development task force to optimise and achieve the best & aligned user experience
- Research and Development Unit
 - Involved in the feasibility studies for the new opportunities of technology in order to apply to the IT & Business process.

**Aug 2012 – Sep 2013 with PCCW Solutions
Solution Developer**

PCCW Solutions is the premier IT services company in Hong Kong and mainland China. It represents the integrated information, communications and technology provider, offering systems development and integration of industry solutions, IT outsourcing services, business process outsourcing services, IT infrastructure solutions, data center services, application development and management services, technical services, cloud computing services, and digital commerce solutions. I am working as the Solution Developer and responsible for several of ERP project included customization, system upgrading, support, implementation and enhancement.

KEY RESPONSIBILITIES INCLUDED

- Implementation, functional setup and issues solving on different ERP modules.
- Involved in projects for R12 version Implementation.
- Testing system flows and provides User Training script, document and evidence.
- Converse the data from the Legacy system (AS400) to Oracle ERP Database
- Design and development of customized PL/SQL package, Oracle Reports and UNIX script
- Documenting specifications, operation manuals and demonstration preparation.

JOB ACHIEVEMENTS

- Hang Lung Properties - Oracle EBS solution R12 Implementation project (involved in Leasing, Financial and iProcurement module)
 - To Collect User requirement, Program Design and prepare various documents like Technical Specification, Functional specification and Test Case Document. Also, cooperate and manage china colleagues to complete the programming. Then, Migrate and Review for the Production and UAT launch.

**Oct 2010 – Aug 2012 with Chinese Estate Group
Programmer**

Chinese Estates Group (the "Group") is one of the leading property developers in Hong Kong. Chinese Estates Holdings Limited is the holding company of the Group and it is publicly listed on The Stock Exchange of Hong Kong Limited with stock code: 127. Chinese Estates' core businesses comprise of property investment for rental and property development for sale. The Group focuses primarily in Hong Kong, and actively increases exposures in Mainland China and the United Kingdom in the recent years. I'm working as programmer and responsible for several of internal system project and special project team included customization, support, implementation and enhancement.

KEY RESPONSIBILITIES INCLUDED

- Design and development of VB.NET Framework System, Crystal Report, Oracle XML Publisher
- Documenting specifications, operation manuals and demonstration preparation.
- Daily application support for daily operation
- Responsible for iPhone Application Design and Development
- Testing system flows and provides User Training script, document and evidence.

JOB ACHIEVEMENTS

- Henry Tang "We are Tomorrow" Campaign
 - Involved in Promotion Website Development, iPhone Advertise Application Development, Data Analysis and Consolidation Program by SAP. Internal Operation Program for Leasing (Sale Rent Module)
- Sale Rent Module Project
 - Responsible for design and develop for Step Rent and Gross Profit module.
- Oracle EBS solution R12 Implementation Project (involved in Financial Module)
 - Developing Report by using Report Builder and XML BI Publisher, also responsible for Migration and Review for Production launch.

Feb 2010 - Sept 2010 with PixelTouch Interactive Limited
Software Engineer

PixelTouch Interactive Limited is one of the solution providers for Nature User Interface (NUI) technology industry. They focus on create user friendly and cost effective solution like the Multi Touch Technology. I'm working as software engineer and responsible for MultiTouch technology project included hardware design and setup, application development and product demonstration.

KEY RESPONSIBILITIES INCLUDED

- Testing system flows and provides User Training, technical specification.
- Developing and Design the CMS for website
- Documenting specifications, operation manuals and demonstration preparation.
- Developing and Design the application and hardware of MultiTouch wall and MultiTouch table

JOB ACHIEVEMENTS

- MultiTouch Wall and Multi Touch Table Project
 - Involved into design and develop the Multi Touch technology product by Laser light plane technique.

June 2009 - Feb 2010 with iMusicTech Limited
Software Engineer

iMusicTech Limited is one of the developers in Innovative music technology industry. They focus on create IOS software and hardware application to innovate the music technology industry. I'm working as software engineer and responsible for website and iPhone project included application design, support, implementation and enhancement.

KEY RESPONSIBILITIES INCLUDED

- Implementation, functional setup and issues solving on different outsourcing project.
- Testing system flows and provides User Training script, document and evidence.
- Design and development of customized Web application and iPhone Application
- Documenting specifications, operation manuals and demonstration preparation.
- Responsible for daily and 7x24 hours application support

JOB ACHIEVEMENTS

- Searching Song by Humming Project
 - Involved into researching and solution development for searching song by humming algorithm.
- Car Black Box System
 - Involved into Application design and development for iOS application

RELATIVE COURSES:

Tackling the Challenges of Big Data – Mar 2014 MIT Professional Education Online X Programs

QUALIFICATION:

Scrum Master Certified (SMC) Issuing authority Scrum.org
Issued date: Jul 2020

AgilePM® Practitioner Issuing authority APMG International
Issued date: Nov 2019

AgilePM® Foundation Issuing authority APMG International
Issued date Oct 2019
Credential ID: 04301578-01-ADFI

Certified E-Commerce Consultant (CEC) with the Institute of Certified E-Commerce Consultants (ICECC)

TECHNICAL SKILLS:

ERP: Oracle E-Business Suite (R12 & 11i)

Programming Languages: Python

Web Languages: AJAX, CSS3, HTML5, JQuery and PHP

Database Language: PL/SQL, SQL

IDE Software: Visual Studio, Crystal Report, XCode, Oracle Form Builder, Oracle Report Builder, Discoverer, Toad, SQL Developer, GL Wand, Oracle Workflow Builder, XML BI Publisher, Tibco Designer and GitHub

LANGUAGE SKILLS:

Spoken: English, Cantonese and Putonghua

Written: English and Chinese